

Departmental Key Performance Indicators

		Target 14/15	Q1	Q2	Q3	Q4	Year End	
Transportation & Public Realm								
NI 191	To reduce the residual annual household waste per household.	373.4kg	92kg	94.3kg	103.2kg	90.30kg	378.81kg	☺
NI 192	Percentage of household waste recycled.	43%	38.24%	36.31%	32.91%	33.45%	35.45%	☹
NI 195	Percentage of relevant land and highways from which unacceptable levels of litter, detritus, graffiti and fly-posting are visible.	2%	0.63%	0.58%	1.29%	0.21%	0.70%	☺
TPR1	No more than 3 failing KPI's, per month on new Refuse and Street Cleansing contract	<6 per quarter	1	4	3	5	13	☺
DM7	To manage responses to requests under the Freedom of Information act within 20 working days. (Statutory target of 85%)	85%	99%	99%	100%	96%	98%	☺
Comments	<p>NI191 – this figure will be revised once the updated dwelling stock figures are provided from Office of National Statistics. It is most likely that this revision will result in this KPI being achieved.</p> <p>NI192 – as previously reported to committee, the new Materials Recycling Facility regulations introduced this year have resulted in national flat lining of recycling rates. As a result of this, officers have focussed on increasing the quality of materials sent for recycling, which has now been significantly increased. In 2015/2016 the focus will return to increasing the recycling rate.</p> <p>2012, KSI - 58, total casualties - 423 2011, KSI - 49, total casualties – 409</p>							